



## **Bone Cancer Research Trust Virtual Support Groups** **Code of Conduct**

1. To safeguard the confidentiality of all attendees, please make sure participants cannot be overheard whilst the group is in progress.
2. To respect each other's right to privacy, please keep information you see or hear to yourself. Please do not share with others.
3. Please use appropriate and respectful language. Do not use terms or swear words that some members may find offensive or use abusive or threatening language, no matter how you are feeling.
4. You can choose whether to put your video on, but please remember to dress appropriately for video sessions. We do ask that if you join without video, you introduce yourself when invited to by the support and information team.
5. As we hope to create a supportive environment, we ask that you do not record, screenshot, or take photographs of the sessions unless agreed in advance with those present and with the support and information team.
6. We ask that no one shares their screen during the session, unless agreed in advance with the support and information team.
7. Being under the influence of drugs and/or alcohol whilst attending sessions is prohibited.
8. Inappropriate behaviour towards other participants and/or the Support and Information Team is not acceptable.
9. Please do not promote services or products for personal gain.
10. The virtual support groups cannot be used to ask medical or clinical questions or opinions.
11. Any breach of the above rules will result in the offending participant being removed from the virtual support group at the discretion of the Support and Information team.

Please do get in touch with a member of the Support and Information Team if you have any concerns about the above or about attending a virtual support group on [support@bcrt.org.uk](mailto:support@bcrt.org.uk) / 0800 111 48 55.